PLANETREE TOOLS

TO GET FEEDBACK

focusing both on what goes well and what can be improved PCB is a way to collect feedback in a reatively short ammount of time,





What are the positive

What are the downsides?

What solutions

change the downmight improve or

sides next time?

aspects of your contributions?











THE 3 MOST IMPORTANT PLANETREE QUESTIONS

- I. Has the client or patient been thorougly helped? ... and how do you know that?
- 2. Was it worth the effort the employees put in? ... and how do you know that?
- 3. Did we improve as an organization? ... and how do you know that?

the best possible people-centered care for your clients or patients, employees and organization. These 3 Planetree questions support you on your way to

PLANETREE

PLANETREE VISION OF PEOPLE-CENTERED CARE

BETTER CARE TENTHY ORGANIZATION 5. Complementary care and 2. Choice and responsibility 4. Healthy foods, drinks and 3. Excellent (medical) treatment and care through information and purpose/quality interactions compassionate human Respectful and 12. Good reputation and relations with Healthy financial results 9. Client satisfaction and experience 10. Motivated and satisfied employees stakeholders 8. Friends, family and 7. Architecture and interior design support health and Humanized technology healing role community play a positive tive ENVIRONMENT

PLANETREE

PLANETREE - FROM WANTING IT TO DOING IT

WANTING

What's your ambition?

RESOURCES

What enriches you and what do you miss? What do you need?

WHAT RESOURCES DO YOU NEED?

DOING DOING

How will you make it happen? From wanting it to REALLY DOING IT!

HOW ARE YOU GOING TO IMPLEMENT YOUR PLAN?

WITH WHOM! WHEN! WHAT IS YOUR FIRST STEP!

WHAT SKILLS DO YOU NEED?

WHAT DOES IT LOOK LIKE WHEN YOUR DREAM

HAS COME TRUE?

MY DREAM

DOMEK OF DEED - Descriping actions



MY ACTION

not, go back as many steps as needed and start again from there. Evaluation: did it work out the way you wanted it to? If



WHAT COMMITMENTS DO YOU NEED?

ORGANIZATION

EMPLOYEES

CLIENTS

WHAT ARE THE BENEFITS FOR



If it works: celebrate! Think about how to anchor your plans and how to stimulate the organization to adopt them.

POWEROF IMAGINOM - Describing inspiration, creativity and mindset

POWER OF SOLUTION - Filling in the preconditions