

PLANETREE TOOLS

TO GET FEEDBACK

PCB is a way to collect feedback in a relatively short amount of time, focusing both on what goes well and what can be improved



What are the positive aspects of your contributions?



What are the downsides?



What solutions might improve or change the downsides next time?

THE 3 MOST IMPORTANT PLANETREE QUESTIONS

1. Has the client or patient been thoroughly helped?
... and how do you know that?
2. Was it worth the effort the employees put in?
... and how do you know that?
3. Did we improve as an organization?
... and how do you know that?

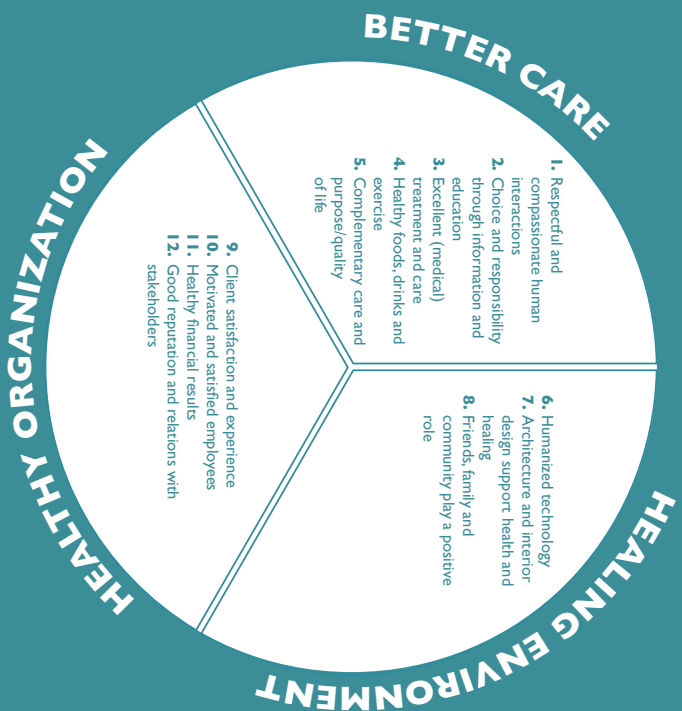
These 3 Planetree questions support you on your way to the best possible people-centered care for your clients or patients, employees and organization.



FROM WANTING IT TO DOING IT



PLANETREE VISION OF PEOPLE-CENTERED CARE



PLANETREEE - FROM WANTING IT TO DOING IT

WANTING

What's your ambition?



MY DREAM

WHAT DOES IT LOOK LIKE WHEN YOUR DREAM HAS COME TRUE?

POWEROF IMAGINON - Describing inspiration, creativity and mindset

RESOURCES

What do you need?
What enriches you and what do you miss?

WHAT RESOURCES DO YOU NEED?



WHAT SKILLS DO YOU NEED?



WHAT COMMITMENTS DO YOU NEED?



DOING

How will you make it happen?
From wanting it to REALLY DOING IT!

HOW ARE YOU GOING TO IMPLEMENT YOUR PLAN?
WITH WHOM? WHEN? WHAT IS YOUR FIRST STEP?



MY ACTION

Evaluation: did it work out the way you wanted it to? If not, go back as many steps as needed and start again from there.

If it works: celebrate! Think about how to anchor your plans and how to stimulate the organization to adopt them.

POWER OF DEED - Describing actions

POWER OF SOLUTION - Filling in the preconditions

WHAT ARE THE BENEFITS FOR...

CLIENTS

EMPLOYEES

ORGANIZATION

